



Frank Bisignano
Chairman and Chief Executive Officer

Frank Bisignano is Chairman and Chief Executive Officer of First Data Corporation. In 2014, First Data reported revenues of \$11.2 billion. The company has 23,000 employees and operations in 36 countries, with clients comprising more than six million merchant locations and 4,000 financial institutions globally.

Since arriving at First Data in 2013, Bisignano has worked to rapidly transform the 43-year-old company from its position as the world's largest traditional payment processor into a technology innovator for the 21st Century, bringing an array of new products and services designed to help enterprises large and small grow their business. In June 2014, First Data announced an historic private placement of \$3.5 billion of equity in the company which preceded the company's \$2.6 billion initial public offering in October 2015, the largest U.S. IPO of the year. Both of those noteworthy transactions, in addition to substantial refinancing of First Data's debt in 2015, served to ratify the transformation begun under Bisignano's leadership and set the course for the company's future.

Prior to joining First Data, Bisignano was the Co-Chief Operating Officer for JPMorgan Chase and the CEO of Mortgage Banking at JPMorgan Chase. Under Bisignano's leadership, the Mortgage Banking unit reported 2012 net income of \$3.3 billion, another impressive turnaround compared with a net loss of \$2.1 billion in 2011. Earlier in his career, Bisignano was the chief executive officer for Citigroup's Global Transactions Services business and a member of Citigroup's Management Committee. During his time at Citigroup, he managed Citigroup's successful business continuity plan, which involved relocating 16,000 employees displaced by 9/11.

Throughout his career, Bisignano has supported employment initiatives for veterans and military spouses. While at JPMorgan Chase, he was a founder of the 100,000 Jobs Mission and Bisignano's commitment to veterans has continued at First Data through the First Data Salutes program. A strong proponent of diversity, Bisignano also helped create affinity groups to provide networking and support for African Americans, women, and the LGBT community at First Data.

Born and raised in Brooklyn, Bisignano serves on the boards of the Partnership for New York City, the National September 11 Memorial and Museum, the Institute for Veterans and Military Families, the Mount Sinai Health System, the Battery Conservancy and St. Patrick's Cathedral. Bisignano was previously vice chairman of the Options Clearing Corporation and a board member for the Depository Trust and Clearing Corporation, the Alliance for Downtown New York, the Lower Manhattan Cultural Council and PENCIL.

Bisignano received the Colonel Michael Endres Leadership Award for Individual Excellence in Veteran Employment from the U.S. Chamber of Commerce in 2014 for his commitment to employment opportunities for veterans, transitioning service members, and their spouses. The New York Institute of Technology honored Bisignano in 2014 with a Doctor of Commercial Science degree in recognition of his achievements in the business world and his philanthropic endeavors. Bisignano was awarded Syracuse University's Chancellor's Medal for Outstanding Achievement in 2010 for innovation in technology & education.

Frank, his wife and three children reside in New Jersey.